



a new leaf
housing & shelter

Housing and Support Services Division

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Director of Housing



a new leaf

Mission

“Helping families, changing lives”

History

53 years of service in Arizona.

Impact

40 programs across the Valley

23,792 community members served last year.



Sexual & Domestic Violence Services

Emergency Shelter

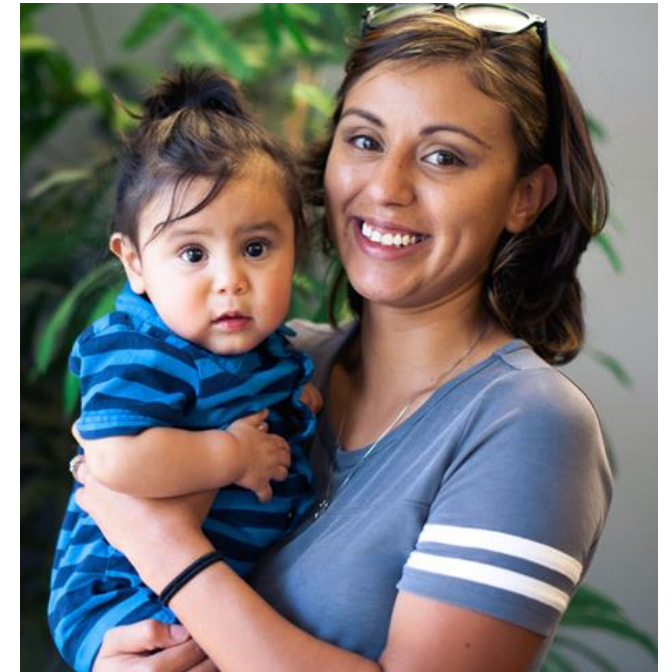
- Autumn House
- Faith House
- Alliance Shelter
- DVSTOP

Transitional Housing

- Faith House
- Rapid Re-Housing

Support & Healing

- Court Advocacy
- Counseling
- REACH Center
- Education & Resources



Financial Empowerment Services

Financial Assistance & Services

- MesaCAN Community Action Program
- Assets to Opportunity
- Volunteer Income Tax Assistance Program

Workforce & Economic Development

- Job Coaching
- Small Business Development



Family Support

Education

- Early Childhood Education
- After School Programming

Foster Care

- Licensing & Support

Behavioral Health

- Counseling



Housing & Shelter Services

Emergency Shelter

- East Valley Men's Center
- La Mesita Family Shelter
- West Valley Family Shelter

Bridge Housing

- Mesa Bridge to Housing
- Opening 2025 – East Valley Men's Center

Housing Subsidy Programs

- Rapid Re-Housing
- Tenant Based Rental Assistance

Permanent Housing

- La Mesita Community
- Desert Leaf
- Artspace Lofts

Homeward Bound – Merger 2024



Housing and Support Services Division

- Programs
 - Maricopa Housing
 - 2 TBRA Programs
 - 4 RRH Programs
 - Pinal Housing
 - 1 TBRA Programs
 - 2 RRH Programs
 - Support Services
 - La Mesita Apartments
 - Desert Leaf Apartments
 - ART Space Lofts
 - Avondale Housing Navigation
 - NEW- Exit Follow up for RRH/TBRA



Support Services- provides ongoing supports for those in low income / affordable housing to ensure they can maintain their housing and increase their self-sufficiency to secure long term housing stability

- **La Mesita Apartments**
- **Desert Leaf Apartments**
- **ART Space Lofts**



More about each Site

La Mesita Apartments- 110 units

58 Project Based Vouchers through the City

Targets: Those that are Chronically homeless with a Disability

52 units of Affordable Housing

Targets: Low income families and individuals

Desert Leaf Apartments- 19 units

Target population: Veterans, Families, and those diagnosed SMI

ART Space Lofts- 50 units

Target population: Low income artists

What do we provide

- **Classes, Events, Activities, and Coaching are tailored to meet the needs of those served at the different sites to include:**
 - Community Events
 - Coaching / Case Management
 - Classes for living skills, cooking, cleaning, how to be a good tenant
 - Financial Coaching Workshops
 - Benefit Connection
 - Youth Services / Activities
 - And so much more



How do we provide the services

- All services are voluntary
- 2 Tier system in all projects
- Tier 1- Participation in all classes and events ONLY
- Tier 2- Everything in Tier 1 AND ongoing coaching
- Incentives to participate in Tier 2 include connection to benefits, goal setting, budgeting and financial coaching, landlord mediation, transportation assistance, and so much more

What is RRH?

RRH or Rapid Rehousing is a short term subsidy program to assist those currently experiencing homelessness

Provides assistance with locating units

Provides up to 12 months of rent and utility assistance

- All move in costs
- 3 months at 100% then assistance is determined based on month to month case management evaluation

Ongoing Case Management to stabilize in housing



What is TBRA?

TBRA or Tenant Based Rental Assistance offers a longer subsidy to help people who are currently experiencing homelessness to stabilize in housing

Provides assistance with locating units

Provides up to 24 months of rent and utility assistance

- All move in costs
- 30% of the clients income towards rent and the program pays the difference

Ongoing Case Management to stabilize in housing





Services Provided

- Assistance with locating an affordable and appropriate unit
- Ongoing Case Management to include
 - Connection to local resources
 - Connection to Long Term supports
 - Landlord Mediation
 - Education on Rights and Responsibility of being a tenant
 - Life Skills
 - Budgeting / Financial Coaching



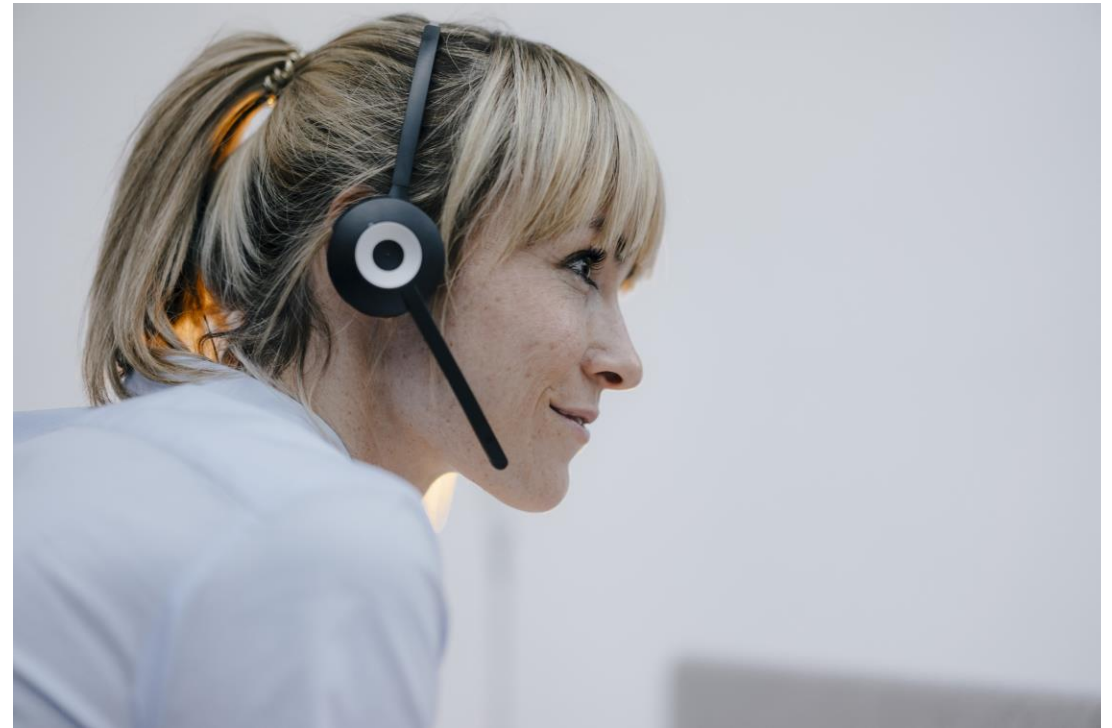
How do we provide the services

- Unique workflow
 - Intake Specialists manage all referrals, intakes, and data quality
 - Housing Navigators manage housing placement
 - Housing Case Management- assigned to client once housed to start working on housing stabilization.
- Allows each staff to be an expert in their area to provide the highest level of service to our clients

How to Access Coordinated Entry

For Singles and Families

[Get Help - 2-1-1 Arizona
\(211arizona.org\)](https://211arizona.org)



Avondale Housing Navigation

Provides Navigation to Families at risk of or currently experiencing homelessness in Avondale.

Services Include:

Case Management

Connection to Coordinated Entry

Connection to temporary Hotel Stays

To access services-

Must have one child under the age of 18 in the household

Must be a Avondale Resident

Connect families to the Avondale Resource Center



Exit Follow up Services

- New Service started 8/1/2024 with private funding through the Garcia Foundation
- Collaboration with AZHAC for all data collection and analysis
- Providing Follow up support for up to one year post successful exit from RRH and TBRA programs
- Identify and address barriers that lead to returns to homelessness

Our Struggles

- Low Housing stock on Affordable Units
- Flexible funds to provide the additional supports people need to stabilize in housing
- Providing Household Necessities

How you can help

- Spread the word – we need willing landlords to work with our housing programs
 - [Landlord Overview - HOM \(hominc.com\)](http://hominc.com)
 - [HOM Introduces Threshold - HOM \(hominc.com\)](http://hominc.com)
- Funds for Move in Kits
 - [Housing & Apartment Supplies | New Kitchen Essentials | Complete Home Starter Kit \(lifestartupessentials.com\)](http://lifestartupessentials.com)



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**For more information visit
us at TurnANewLeaf.org**

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Thank you!

